



UNITED STATES MARINE CORPS
MARINE CORPS INSTALLATIONS PACIFIC
UNIT 35001
FPO AP 96373-5001

IN REPLY REFER TO:
5890
SJA/CLAIMS
16 Dec 13

MEMORANDUM FOR MILITARY CLAIMS ACT CLAIMANTS

From: Claims Supervisor, Marine Corps Installations Pacific

Subj: MILITARY CLAIMS ACT FREQUENTLY ASKED QUESTIONS

Ref: (a) Air Force Instruction 51-501/Tort Claims

1. Q: Where can I obtain estimates of repair for my vehicle?

A: The Claims Office cannot direct claimants to a specific repair facility. However, the Claims Office will accept estimates from any on-base or off-base car repair facility. Note, most car facilities will charge a fee for estimates. Even so, these fees are not reimbursable under the Military Claims Act.

2. Q: Do estimates from off-base need to be translated into English?

A: No, estimates in Japanese can be translated by the Claims Office. Even so, estimates in English are preferred.

3. Q: Should the repair estimate be in Dollars or Yen?

A: The estimate may be in either yen or dollars. If a paid receipt is provided showing payment in yen, the exchange rate will be determined by the date paid. Any other estimates provided in yen will be based on the yen rate the day the claim is filed.

4. Q: What is the deadline for filing a claim?

A: The statute of limitations on claims is two years from the date the incident occurred.

5. Q: How long does it take to process a PCA claim?

A: Average processing time is 6 months from receipt by 5th Air Force.

6. For additional questions, please contact Judy A. Barney at judy.barney@usmc.mil or 645-9429.

A handwritten signature in black ink, appearing to read "Barney", is located below the text of the sixth item.

J.A. BARNEY